

PRODUCT ROADMAP TIMELINE 2018

BOARD GOVERNANCE TRAINING	<ul style="list-style-type: none"> • CUDA Level A Foundations of Governance in Theory and Action • CUDA Level B HR Governance Refresh • CUDA Level C Governing Credit Risk eClass • CUDA Level C The Role of the Audit Committee eClass • CUDA Director DNA Offering 			<ul style="list-style-type: none"> • CUDA Level CE Elective; Strategic Partnerships for Board Members
BUSINESS SKILLS	<ul style="list-style-type: none"> • Refreshed Advanced Business Lending • Business Professional Development Program (BPDP) 	<ul style="list-style-type: none"> • Lending Accreditation Review 	<ul style="list-style-type: none"> • Commercial Loan Administration Course • Introduction to Business Financial Statement Analysis Relaunch 	
EMPLOYEE DEVELOPMENT	<ul style="list-style-type: none"> • Refreshed Case Studies in Handling Estates • Credit Card Services for Credit Unions (Pending) 	<ul style="list-style-type: none"> • Branch Manager Development Program • Call Centre Skills Part 1 of 3 • Digital Effectiveness Series • Wealth—Building Your Skills; Scenarios and Conversation Starters 	<ul style="list-style-type: none"> • Call Centre Skills Part 2 of 3 • Tax Free Savings Accounts—The Fundamentals Refresh • RRSPs The Fundamentals Refresh • Business Structures in Canada Refresh 	<ul style="list-style-type: none"> • Call Centre Skills Part 3 of 3
LEADERSHIP SKILLS			<ul style="list-style-type: none"> • Leadership Offering 	
PROFESSIONAL ACCREDITATIONS	<ul style="list-style-type: none"> • CUIC 345 Business Lending 	<ul style="list-style-type: none"> • CUIC 225 Products and Services • CUIC FSR Accreditation and Certification 	<ul style="list-style-type: none"> • MSP and GSP Accreditation Updates 	

COMING IN 2018 – FSR Accreditation